



Our mission:

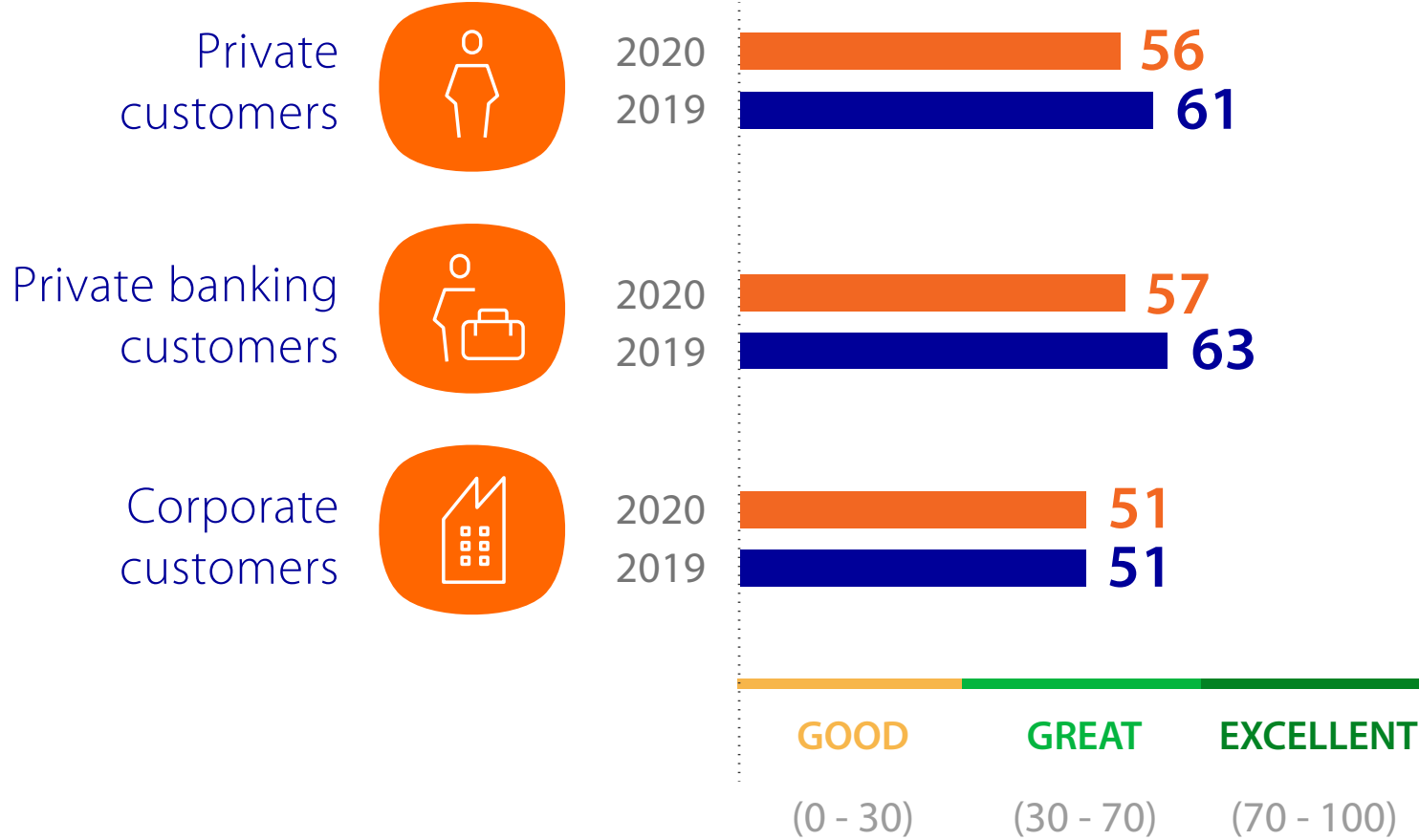
Growing a better world together

Rabobank wants to make a substantial contribution to welfare and prosperity in the Netherlands and to feeding the world sustainably.

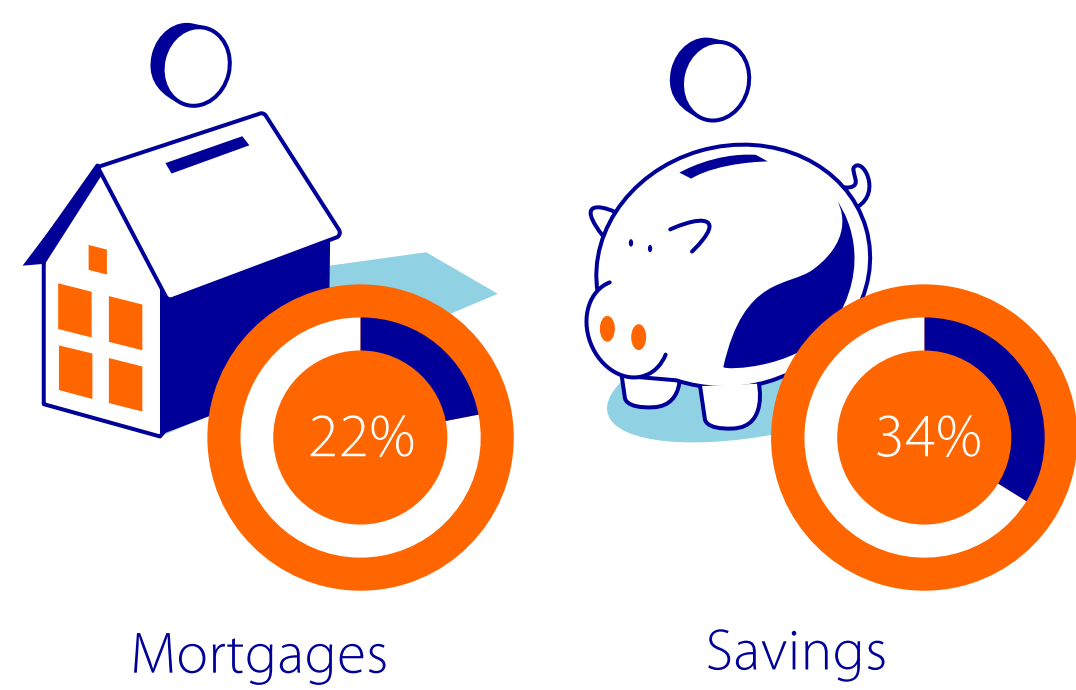
Our Customer Satisfaction

'Would you recommend us?'

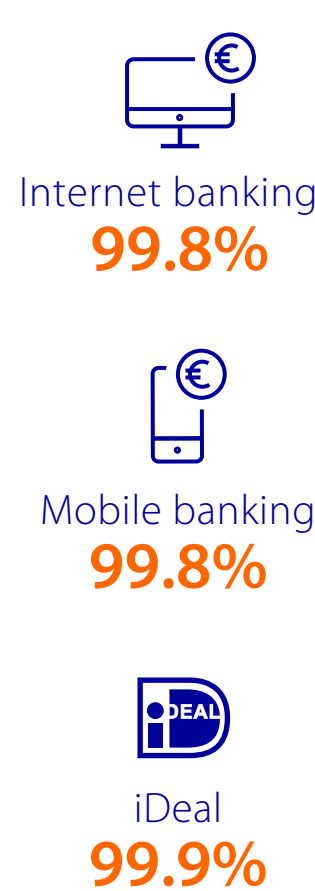
As measured by NPS



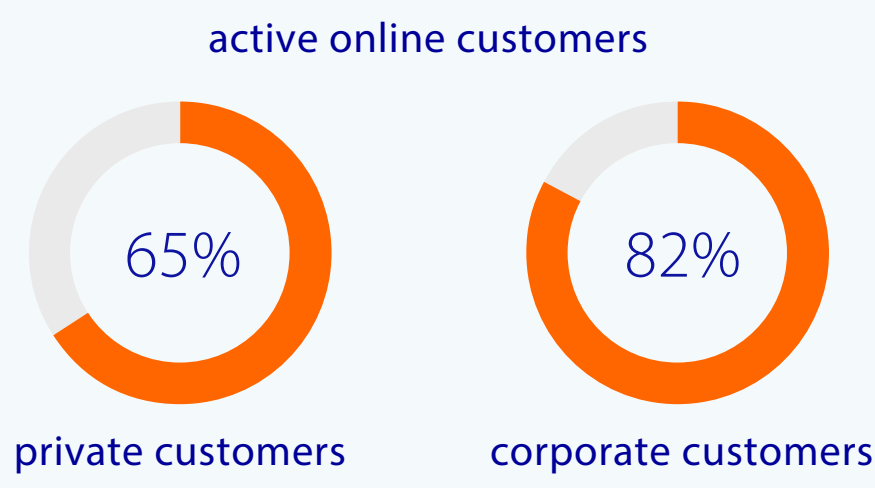
Market shares in the Netherlands remained stable at a high level



Availability



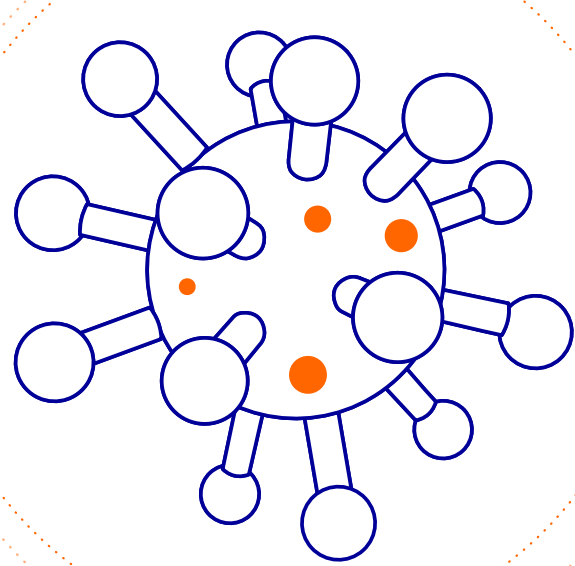
Digital transformation & innovation



Support in Covid-19 Times

8,000 private customers supported:

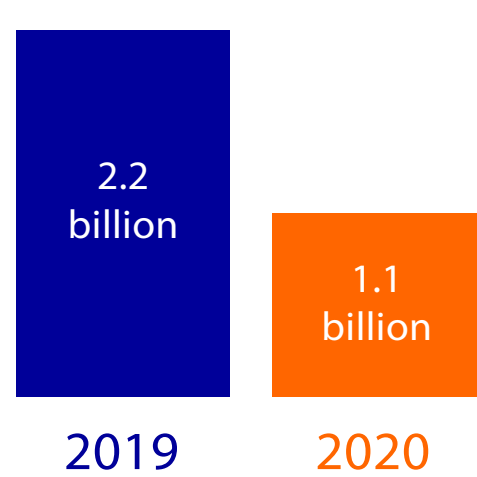
- Three-months payment holidays for mortgage loan installments and customer loan payments
- No forced home sales because of arrears until at least 1 July 2020
- Lower interest rate for overdrafts on payment accounts and giving clients an extra three months to settle their balance



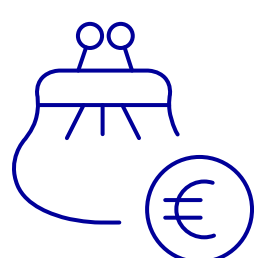
79,000 business clients supported:

- Six-months payment holidays for principal repayments on loans
- Postponement of scheduled reductions of credit facilities
- Three-months payment holidays for lease payments

Our Net profit:
1.1 billion euros

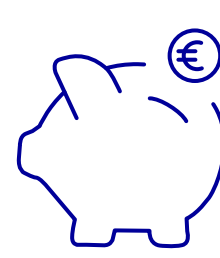


Credit ratings remained at a high level



409 billion euro

private sector loan portfolio



361 billion euro

deposits from customers

Meaningful cooperative

Local banks allocated part of their profit to investments in local community initiatives in the Netherlands.

42.5 million euros



Rabo Partnerships

Our mission is to expand access to financial services in developing countries and emerging markets.

Rabo Foundation

We stimulate agricultural selfsufficiency in developing countries with an impact on small-scale farmers.



Projects & Funds:

- Fund for young farmers
- AGR13 Fund
- Good Fashion Fund
- Support Your Locals NL
- SHIFT III
- Biodiversity monitor

Sustainability Rating & Ranking

Sustainalytics ESG Risk Rating: **1 of 374**
Sustainable Brand Index: **Rabobank most sustainable bank in the Netherlands**

Client Photo

We measure the sustainability performance of our clients with an exposure over EUR 1 million.

Frontrunner Wholesale clients (A-level) Frontrunner Local Rabobank clients (A-level)

