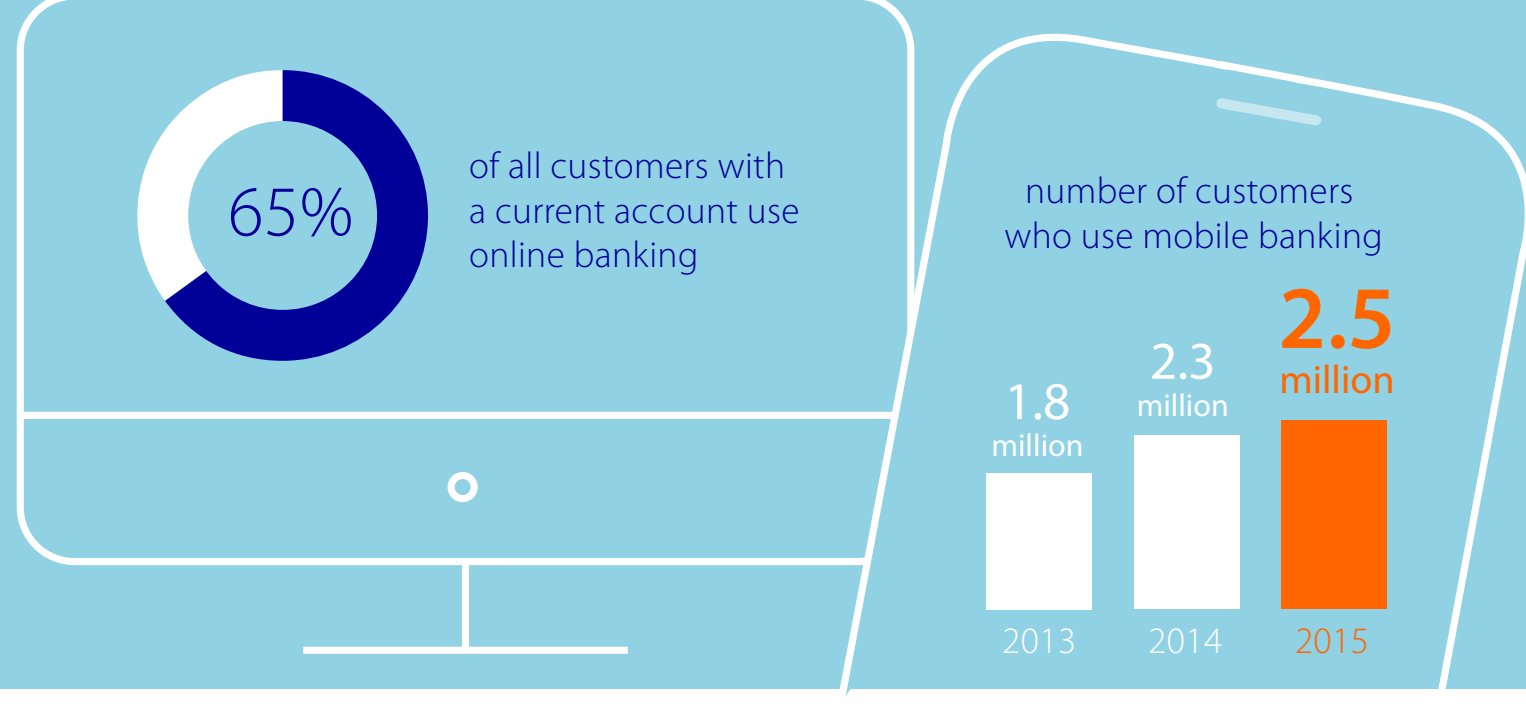
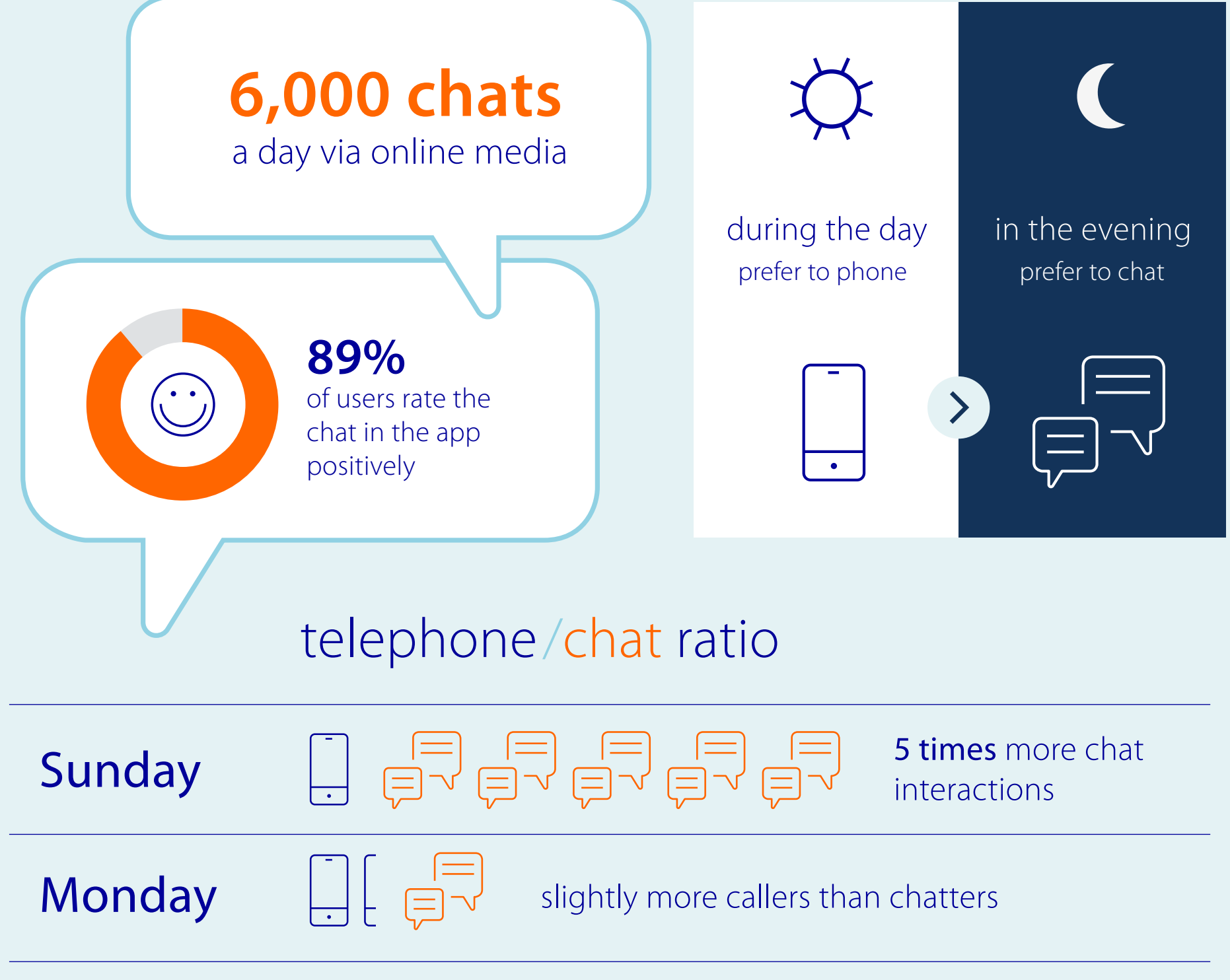


Online banking

Customers do more and more of their banking via online and mobile



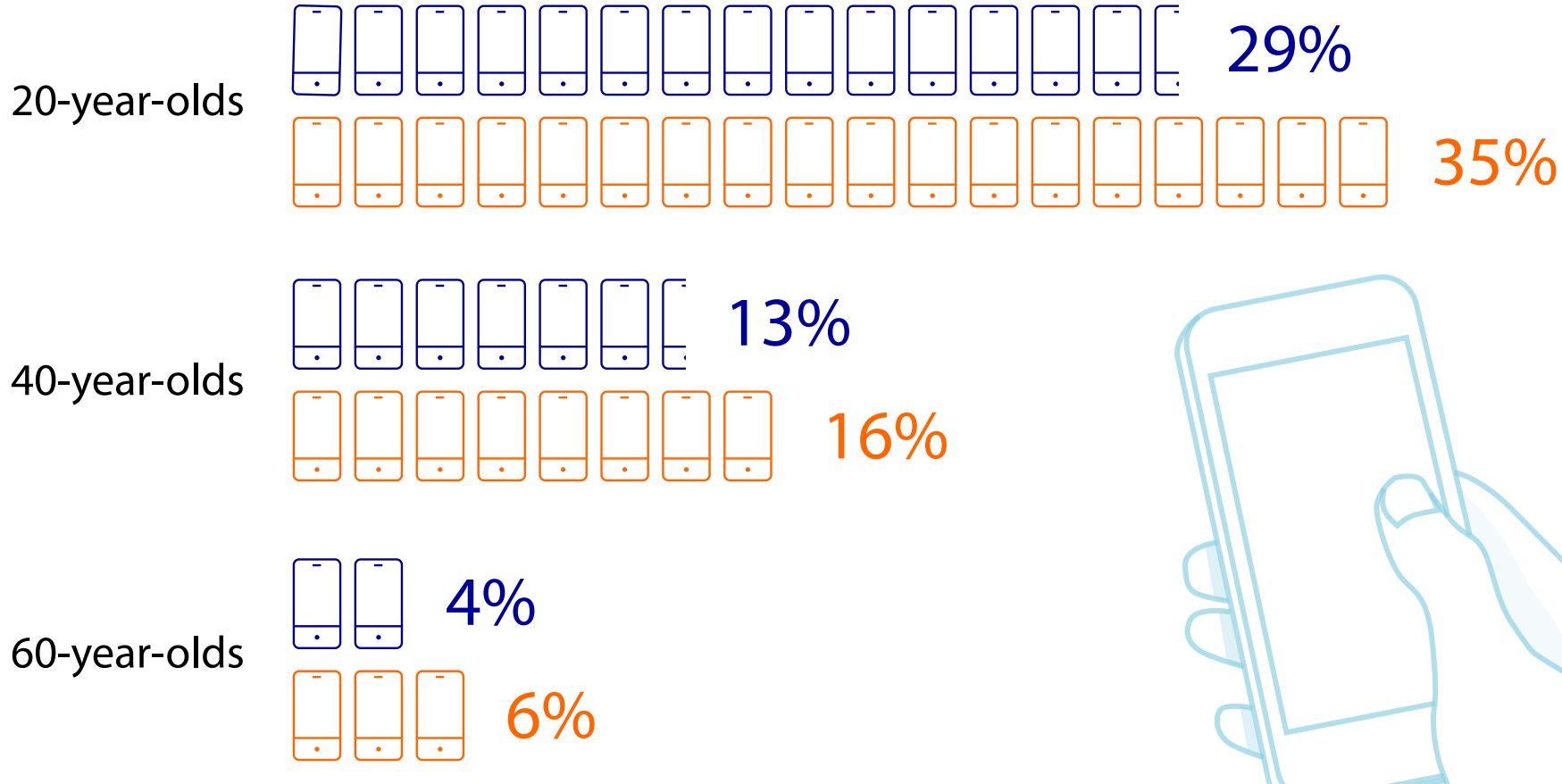
Contact via the Rabo Bankieren App



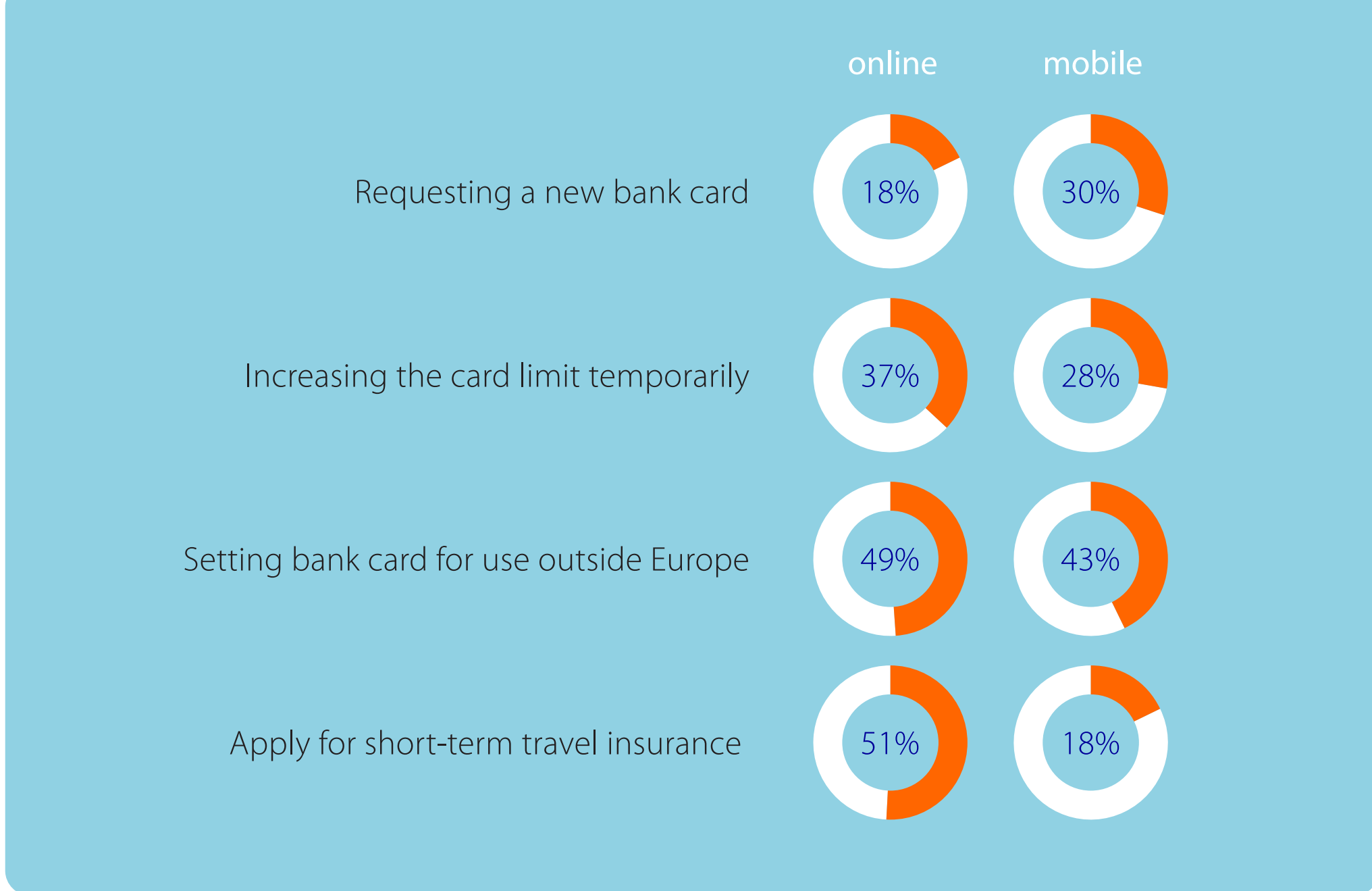
Growing preference for mobile

More and more customers are using **only** their smartphone for online banking.

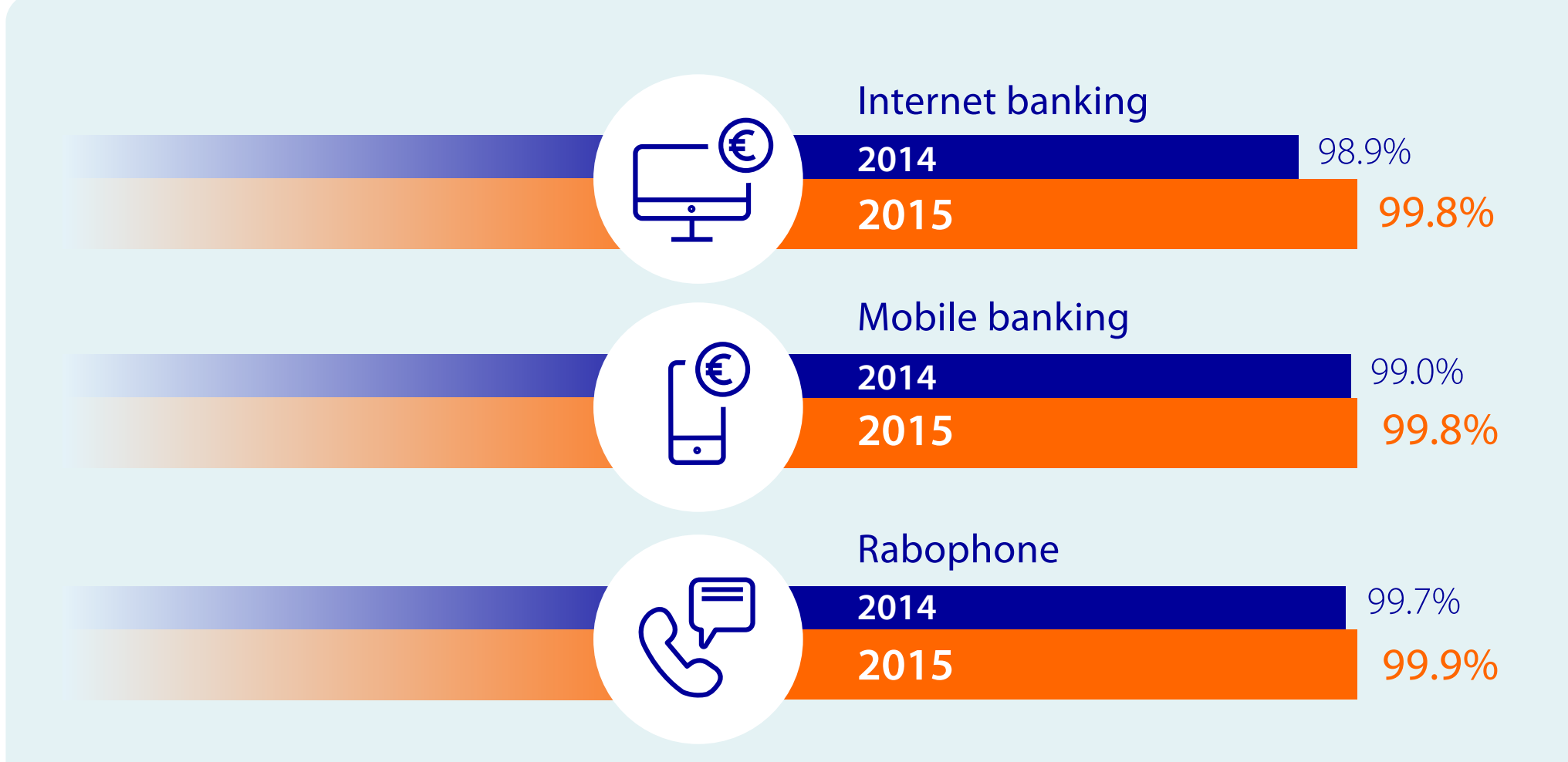
2014
2015



Which everyday banking transactions do customers like to execute using their smartphone?

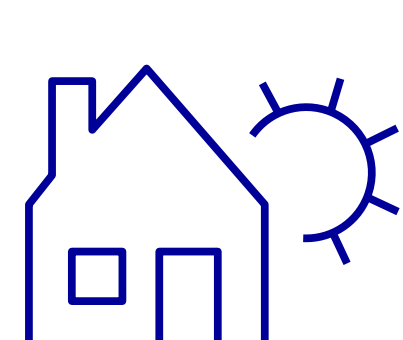


Availability

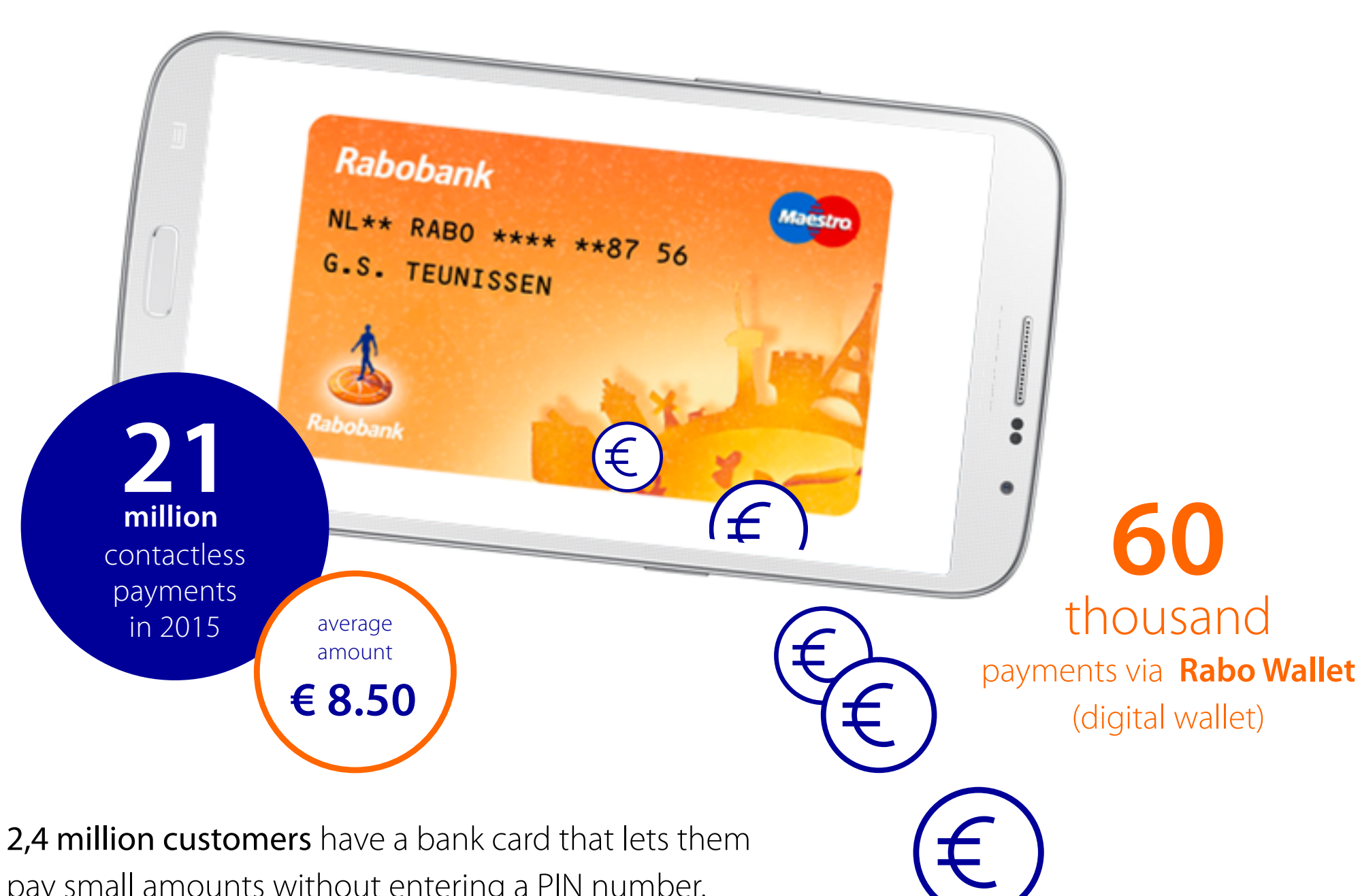


Online Rabobank Mortgage File

1.1 million customers use the Mortgage File. Customers who provide their information using this digital file get a discount on their mortgage consultation at Rabobank.



Contactless payments



Customers prefer to pay for the following through a mobile device:

