

The Rabobank Group (referred to below as 'Rabobank') is committed to corporate sustainability. It provides outstanding financial services to members and clients in conformity with the core values of its own Rabobank Group Code of Conduct: respect, integrity, professionalism and sustainability. Consequently it aims through its business operations to help create long-term value for people inside and outside its own organisation, the living environment and the economy. In an open dialogue, Rabobank reports on its progress towards this goal to groups of stakeholders in society.

This commitment to sustainability is something Rabobank also expects from every entity with which it does business, such as suppliers and parties with which Rabobank enters into alliances (also referred to below as 'business partners'). Rabobank expects the parties with which it does business to comply with the obligations arising under national and international statutory and regulatory provisions, in the manner described in this Sustainability Statement. Accordingly, Rabobank expects the following of its business partners:

Company policy

The business partner has a policy that is based on principles of ethical and transparent corporate governance, providing for reliable supervision and accountability to stakeholders in the business. He does business ethically and honestly and does not engage in corruption, blackmail, fraud or bribery. The business partner ensures that its staff can report noncompliance or violations to a designated official in confidence, without fear of reprisals or other adverse consequences. He encourages honest, open and transparent competition.

Products, services and the environment

The business partner has sustainable internal business processes and supplies sustainable products and services that in any case entail as little impact for the environment as possible and as a minimum comply with the statutory requirements that apply or are reasonably to be expected at the time of delivery or completion.





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Society

The business partner respects and supports human rights and has no direct or indirect involvement in violations of international law, such as war crimes, terrorism or torture. He shows respect for the national sovereignty of the countries where he does business. He closely complies with statutory and regulatory requirements in the field of consumer protection and provides adequate information to consumers. He is actively involved in promoting economic, social and cultural development as well as a sustainable society in the countries where he does business.

Labour

The business partner offers equal opportunities and rights to his employees without discrimination by race, origin, social status, age, religion, political convictions, sexual proclivity and (poor) health. He ensures that working conditions are safe, protects the physical integrity and health of employees and promotes their personal development, schooling and compulsory education. He grants employees remuneration such that a reasonable standard of living is assured, recognises the right to freedom of association and peaceful assembly, does not use exploitation, a truck system, forced labour or child labour, and actively contributes to eliminating their use by others.

Compliance, reporting and verification

The business partner will ensure that his employees and suppliers always know the most recent version of the above principles and obligations and comply closely with them. To that end he operates (internal) control and management systems and on his own initiative as well as at the request of stakeholders, including Rabobank, reports on compliance. The business partner will moreover constructively and proactively cooperate in verification, audits and reporting by independent third parties.

